



Properties Group

www.bamrealtygroup.com  
3094 Madison Rd, Suite 2B  
Cincinnati, Ohio 45209

**513.827.9936**

## Emergency Contact Information

If you are experiencing an emergency inside your apartment unit and need immediate assistance during non-business hours, please use the following contact information:

### Locked Out:

Laura Jones, BAM Property Manager  
513-238-5652

### Recommended Locksmiths:

ACME Lock (24 HR)

513-241-2614

Cecil Lock and Key (Not 24 HR)

(513) 541-4675

**\*\*After Hours Lockouts Will Incur a Fee of \$50\*\***

If after 1 hour you have not received a response from Laura, please contact a locksmith. Any alterations made to your lock by a locksmith are at your expense. If your lock is changed, a new key must be provided to property management within 24 hours. Not providing a key within this time window is grounds for eviction.

### Plumbing Emergency:

Zins Plumbing

513-681-2501

### Life Safety/Fire Emergency:

911

### District 2 Police:

513-979-4400

If you are experiencing a non-emergency maintenance issue (ex. disposal not working, broken window, A/C malfunction, ect.) please submit a maintenance request form online at [bamrealtygroup.com](http://bamrealtygroup.com)